

## WeCanConnect: Development of a Community-Informed mHealth Tool for People with Disabilities and Cancer

Susan Magasi, PhD<sup>1</sup>, Jennifer Banas, PhD<sup>2</sup>, Bruriah Horowitz, MPH<sup>3</sup>, Judy Panko Reis, MS, MA<sup>4</sup>, Kimberly The, MS<sup>1</sup>, Tom Wilson, MS<sup>4</sup>, and David Victoson, PhD<sup>3</sup>

(1) University of Illinois at Chicago; (2) Northeastern Illinois University; (3) Northwestern University; (4) Access Living

### What Is the Purpose of this Study?

- To explore the cancer care experiences of people with disabilities diagnosed with cancer to identify their unmet support needs and priorities.
- To describe the development of an mHealth cancer support tool that integrates people with disabilities and cancer's perspectives to address these needs and priorities.

### What Is the Problem?

- Cancer care for people with disabilities is rife with uncertainty and obstacles, not only from disease and treatment-related sequelae, but also from its impact on disabling conditions and functional capacity, and a health care system lacking accessibility and disability competence. As a result, people with disabilities and cancer often have unmet informational and social support needs.

### What Are the Findings?

- People with disabilities experience many barriers across the cancer care continuum, including a lack of accessible services and disability competent providers.
- As a result, people with disabilities may feel socially isolated and often do not have practical, evidence-informed advice on how to manage their cancer and their disability together.
- Peer support can mobilize strengths within the disability and cancer communities to bridge some of these gaps. mHealth tools for a smart phone, tablet, or laptop hold promise to deliver peer support intervention in an accessible and scalable manner.

### Who Should Care Most?

- People with disabilities with cancer should be aware of the power of peer support to help them navigate the uncertainty and isolation in cancer diagnosis, treatment, and survivorship.
- Cancer care providers should understand the lived realities of people with disabilities and cancer, and tailor treatment plans and recommendations accordingly.
- Cancer support organizations and nonprofits should recognize disability as part of the human experience and provide inclusive, disability welcoming services and supports.
- mHealth and app developers should recognize people with disabilities as a potential beneficiary and consumer of their products and thus design products that are accessible and inclusive.

## Recommendations for Action

- Cancer care facilities and providers must meet or exceed federal accessibility laws.
- Cancer care providers must be trained in disability competence as a part of their basic training and continuing education.
- People with disabilities and cancer should be encouraged to find peer support within both the disability and cancer communities.
- It is, therefore, essential that cancer support organizations embrace disability, whether preexisting or the result of cancer, as part of the human experience and ensure that their services are accessible, inclusive, and welcoming.
- Researchers should partner with members of the disability community to further understand and address the needs of people with disabilities and cancer.